



artemis welcomes you

frequently asked questions



artemis
early learning

FAQ'S

1.WHY IS EARLY LEARNING IMPORTANT?

The first five years of life are the most critical for building the foundations for life-long learning, well-being, and health. Considerable research demonstrates that children who start ahead tend to stay ahead. Significant differences in children's development become evident by the age of two and these differences rarely close over time.

“Early childhood care and education (ECCE) is more than preparation for primary school. It aims at the holistic development of a child's social, emotional, cognitive and physical needs in order to build a solid and broad foundation for lifelong learning and wellbeing. ECCE has the possibility to nurture caring, capable and responsible future citizens.”UNESCO (United Nations Educational, Scientific and Cultural Organization).



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2. WHAT IS THE DIFFERENCE BETWEEN 'DAYCARE', CHILDCARE AND 'EARLY LEARNING'?

For those in the profession, these are more than just words – 'daycare' or 'childcare' gives the impression that the service we provide is simply a form of 'babysitting'. It's much more than that; it is care underpinned by education.

Early learning captures the essence of what Artemis is all about- trust, security, support and growth in an environment that promotes a lifelong love of learning.

3. WHAT ARE THE OPERATING HOURS?

7:30 am to 6.00 pm
Monday to Friday
52 weeks a year

We offer a reduced rate over the Christmas period for non-attendance.

We are closed on weekends and public holidays recognised by the ACT.



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4. WHAT AGES DOES ARTEMIS CATER FOR?

We offer care and education for children from six weeks to six years. Our service maintains classrooms for children in 8 age groups:

Nursery: 6 weeks - 8 months

Nursery: 9 months - 11 months

Nursery: 12 months - 18 months

Early Toddler: 18 months - 2 years

Toddler: 2 years - 2.5 years

Toddler: 2.5 years - 3 years

Junior Preschool: 3 years - 4 years

Preschool: 4 years - 6 years

Each class room runs a program specific to the children's developmental stage and individual learning abilities.



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5. DO THE CHILDREN RECEIVE MEALS?

We provide morning tea, lunch, afternoon tea and a late snack on a four-week seasonal menu rotation.

Our food is sourced locally and meals are cooked onsite each day by our cook. A nutritious diet is vital for children's development, so we make sure to provide meals that give the children all the nutrients and energy that they need.

Children love to eat together, so the meal times at Artemis are conducted in our dining hall. At Artemis we make meal times engaging and fun!

6. ARE NAPPIES PROVIDED FOR BABIES AND TODDLERS?

We provide nappies for your children and are happy to assist with any parents' toilet training efforts.



FAQ'S

7. ENQUIRING ABOUT OUR SERVICES AND ENROLMENT PROCESS?

Phone: (02) 6239 3927

Email:
info-fyshwick@artemis.act.edu.au
director-fyshwick@artemis.act.edu.au

Website: <https://artemis.act.edu.au/>

8. HOW DO I ENROL?

When you enrol at Artemis Early Learning, we will support you every step of the way. Our Centre Director and Assistant Director will invite you to take a tour of the centre first so you can see where your child will be cared for and to ensure you are comfortable with your decision. We encourage that you ask as many questions as you need. We are here to support both you and your child.



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9. CAN I ENROL ONLINE?

Yes.

1. Please visit our website <https://artemis.act.edu.au/>
2. Select the register here tab.
3. Proceed to fill in the online application form. This form will be sent to our Director/ Assistant Director.
4. We will call you to arrange a time to visit our centre, take a tour and talk to our lovely educators.

10. HOW MUCH DOES IT COST TO SEND MY CHILD TO ARTEMIS EARLY LEARNING?

We recommend speaking with our centre Director/ Assistant Director, who will be able to provide you with our current daily fees.



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11. WHAT HAPPENS IF MY SCHEDULED DAY FALLS ON A PUBLIC HOLIDAY?

Artemis along with all other providers in the industry closes for Public Holidays. If your scheduled booked day falls on a Public Holiday, fees will still apply as staff and operating costs still need to be covered. The Australian government's childcare subsidy (CCS) covers up to 42 absence days a year, which includes Public Holidays. So, unless you exceed this quota, you will be eligible for the CCS on Public Holidays.

12. DO I STILL NEED TO PAY FOR A SCHEDULED DAY IF MY CHILD IS SICK?

Yes, fees still apply for sick days. The Child Care Subsidy will help offset the cost of up to 42 absence days a year.



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13. WHAT HAPPENS WHEN WE GO ON HOLIDAYS?

Normal fees apply for all absences (including Public Holidays) that fall on a usual day of attendance.

Artemis has recently introduced a holiday discount of 50% for the two weeks over the Christmas and New Year period, this applies to children not attending during this period. All other holidays planned outside of these weeks will be charged at the normal rate.

14. WHAT GOVERNMENT REBATES AND BENEFITS ARE AVAILIABLE TO FAMILIES?

On 2 July 2018 the Australian Government introduced the Child Care Subsidy (CCS). This subsidy replaced the Child Care Benefit and Child Care Rebate. The Child Care Subsidy is paid directly to the service to be deducted from your fee. There are also changes to the annual cap which will make child care more affordable for most families.



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Three things determine a family's level of Child Care Subsidy:

1. A family's annual adjusted taxable income determines the percentage of subsidy for which they are eligible.
2. An activity test determines how many hours of subsidised care families can access, up to a maximum of 100 per fortnight.
3. The type of child care service determines the hourly rate cap. Some basic requirements must be satisfied for an individual to be eligible to receive Child Care Subsidy for a child.

These include:

1. The age of the child (must be under the age of 13 and not attending secondary school).
2. The child meets immunisation requirements.
3. The individual, or their partner, meets residency requirements.

Families can submit a new Child Care Subsidy claim using their Centrelink online account through myGov.





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If you have any specific questions that have not been covered here, please contact us on (02) 6239 3927.

We would love to speak with you and provide you with further information.


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